

PLASTIDIP / BLACKOUT

Before thoroughly washing / cleaning any part of the vehicle that has had Plastidip applied, ensure you have let it cure / harden for at least 14 days. In this time it is recommended that a light low pressure wash is to be applied within this time and it is to be air dried.

WASHING PLASTIDIP

The most thorough way to clean Plastidip is to hand wash using automotive soap (or even dish soap), warm clean water and lint-free cloths for washing & drying.

When taking your vehicle to a hand car wash it is recommended to inform the car wash that your vehicle is coated with Plastidip. Pressure Washing may be used with caution under the following conditions:

- Water Pressure must be kept below 1200psi.
- Use 40° wide angle spray nozzle.
- Ensure nozzle is kept perpendicular to (90°) and at least 50cm from Plastidip.

WHAT TO AVOID

- Solvent based cleaners, thinners and gasoline and alloy wheel acids and cleaners could cause bubbling, peeling or damage to Plastidip due to Plastidip's composition.
- Exercise caution when adding fuel to your car as spilled or dripped gasoline could harm your Plastidip finish.

WARRANTY

As Plastidip is a temporary/non permanent solution, the manufacturer offers no product warranty for this product. If you have any concerns with the application of the spray please contact our team. Please note due to factors out of our control, we can not guarantee removal of plastidip will not harm substrate.

PREMIUM VINYL WRAP CLEANER

Grafico - Auto vinyl wrap films & Plastidip may be cleaned using many conventional cleaning methods.

However to help keep your wrap looking its best at all times, Grafico recommends our Premium Vinyl Wrap Cleaner which gently removes & protects against dust, grease, grime, dirt and bird droppings whilst drying to a matte finish.

The Premium Vinyl Wrap Cleaner is best used with microfibre cloths and can be applied after a regular car wash to seal and protect the vinyl from the elements. It can also be used all over the car as a water-less cleaner and sealer.

HOW TO USE

- Shake well.
- Spray on surface.
- Gently wipe dirt, brake dust, bird droppings, or other debris in one direction with a premium microfiber towel.
- Use a clean premium microfiber towel to buff dry to reveal a clean crisp matte sheen.
- Repeat as needed.
- Always test for desired effects on an inconspicuous spot.



CLIENT: _____

JOB NO: _____

WRAP COMPLETION DATE: _____

VEHICLE TYPE: _____

VEHICLE REG./VIN: _____

FILM USED: _____

NOTES: _____

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COLOUR CHANGE / COMMERCIAL WRAP / STRIPES

BEFORE WE WRAP YOUR VEHICLE

Prior to bringing your vehicle to Grafico, please ensure the vehicle is generally clean and that any existing graphics / vinyl film, polishes or coatings have been removed.

If the vehicle is delivered excessively dirty, there may be a surcharge to clean the vehicle & remove any existing graphics so it is ready to be wrapped.

WASHING YOUR VEHICLE

When taking your vehicle to a hand car wash it is recommended to inform the car wash that your vehicle is wrapped. Pressure washing may be used under the following conditions:

- Water pressure must be kept below 2000psi (14MPa).
- Keep water temperature under 35°C.
- Use 40° wide angle spray nozzle.
- Ensure nozzle is kept perpendicular to (90°) and at least 50cm from graphics or films.



DO NOT USE AUTOMATIC CAR WASHES OF ANY TYPE. The rotating brushes and extreme close proximity high-pressure hoses can damage the surface coating and cause edges to lift off or peel back. The use of automatic car washes will void all warranties from Grafico and vinyl manufacturer.

Once you have washed your vehicle, apply our Vinyl Cleaner & Sealer to add a layer of protection to your wrap.

CAUTION The film should not be cleaned for 7 days following the application at the risk of altering its adhesion, which may result in the film lifting.

CAUTION Some cleaners, solvents and corrosive detergents could damage or alter the look of your wrap. Grafico is not liable for any adhesive films cleaned with non-approved products. Please contact us if you have any queries.

TIP Always be sure to test a small surface before proceeding with the cleaning of the entire wrap.

CAUTION In the event that fuel spills onto the film, wipe immediately to prevent degrading the vinyl surface or the adhesive (solvents may seep through and react with the adhesive).

STORAGE

Like automotive paint, vinyl film is affected by prolonged exposure to sun, wind, rain and pollutants (especially horizontal parts such as boots, roofs and bonnets). Wherever possible store vehicle under cover in a garage or use a protective car cover at night if storing outside. If the vinyl film starts to turn "chalky" or discolour this may be caused by acid rain or long exposure to UV. In this case we recommend removing the graphics immediately to avoid staining the original car body paint underneath. Grafico will not offer compensation and/or warranty against the wrap film OR paint protection film damaging your paint upon removal or at any stage.

PAINT PROTECTION FILM

BEFORE WE WRAP YOUR VEHICLE

Prior to bringing your vehicle to Grafico, please ensure the vehicle is generally clean and that any existing film, polishes or coatings have been removed.

If the vehicle is delivered excessively dirty, there may be a surcharge to clean the vehicle & remove any existing film, polishes or coatings so it is ready to be wrapped.

WARNING: CERAMIC COATINGS: Paint protection film cannot be installed on top of ceramic coating. If you're unsure if your vehicle has Ceramic Coating, please contact your vehicle dealer or bring the vehicle to our North Melbourne vehicle wrap warehouse where our install specialist can assess the vehicle.

WARNING: PRE-STONE CHIPPED PAINT OR NON-FACTORY PAINT: In very rare cases, If your vehicle has pre-existing stone chips, paint damage or non-factory paint, there is a chance that there could be damage to the paint/clear coat upon removal of the wrap film. This is due to the paint surface being weakened due to the damage.

Grafico do not under any circumstances offer warranty and/or compensation should there be any damage to the paint surface or vehicle upon wrap removal or installation of the film.

MAINTAINING PAINT PROTECTION FILM

Paint Protection Film is a durable film that will resist staining for many years. To keep the film looking its best, wash your car often and follow the below suggestions.

NOTE: Grafico use various types of high-quality films. Please be sure to use the appropriate care instructions for the type of film installed to your vehicle. If you are not sure which film you have, check with one of our team members for verification. Using the incorrect care procedures can permanently damage the film.

To keep the paint protection film looking great, follow a few simple guidelines:

- Wait 48 hours after installation to wash your car.
- Remove insect or other stains as soon as possible with bug and tar remover.
- Stubborn stains can be removed with 99% isopropyl alcohol.
- Light scratches in the film will self-heal in 20-30 minutes at room temperature. In colder conditions, or to accelerate the process, pour warm water (120°F) over the affected area.
- Avoid using a pressure washer or high-pressure water source near the edges of the film, it can cause the film to lift and/or become damaged
- Detailing Clay can be used to remove contaminants that are on the film.
- Ceramic Coatings and Sealants can be applied over paint protection film. Check with Grafico before applying the coating to ensure that there are no issues that can arise. **NOTE:** This only applies to Gloss Xpel
- **Caution:** Solvents and corrosive detergents must not be used. Grafico are not liable for any adhesive films cleaned with the unspecified additives from cleaning stations.



DO NOT USE AUTOMATIC CAR WASHES OF ANY TYPE. The rotating brushes and extreme close proximity high-pressure hoses can damage the surface coating and cause edges to lift off or peel back. The use of automatic car washes will void all warranties from Grafico and vinyl manufacturer.

POST-INSTALL INSPECTION

It is thoroughly recommended that all vehicle with paint protection film applied return to Grafico 2-4 weeks after installation for a post-install inspection. In this inspection any concern areas can be addressed quickly before becoming serious.

Please contact our team to arrange an appointment that suits.

Please note the production team hours are Monday - Friday 7am - 3.30pm.

WARRANTY

Grafico-Auto offers a 12 month* warranty on Colour Change & Commercial Wrap workmanship. Throughout the 12 months, the client is welcome to take the vehicle to our North Melbourne vehicle wrap warehouse where our team will be able to assess the vehicle/defects and provide any advice to assist. Additionally some vinyl wrap manufacturers warrant the product against various conditions for a period of 12 months for vertical surfaces and 6 months for horizontal surfaces (Bonnet, Roof etc).

For more information or a product data sheet please contact our team on the details below.

* Warranty is only valid if client maintains care of the vehicle wrap as outlined in the Care & Maintenance instructions. We reserve the right to deny any warranty claim if we deem that the client has not followed correct care instructions.

WARRANTY COVERAGE

Grafico Auto offers two types of Paint Protection Film. Below are warranty details for both types.

Further information is available on Grafico.com.au or the manufacturers respective websites.

XPEL

The manufacturer "XPEL USA" warrants Paint Protection Film to be free from defects in materials and workmanship for ten (10) years from the date of purchase. Covered defects include: yellowing, staining, cracking, blistering and delaminating. This warranty does not extend coverage to damage caused by normal wear and tear, road debris impact, accidents, collisions or intentional damage of any kind.

To review warranty coverage for XPEL go to www.xpelme.com/en/xpel-protection-film-warranty.php

HEXIS BODYFENCE

HEXIS S.A. warrant their BODYFENCE film for a duration of 5 years to trained installers. This warranty covers the following defects: yellowing and cracking of the product. If it turns out that the product is defective, HEXIS commit themselves to replace the respective product free of charge.

To review warranty coverage for HEXIS Bodyfence go to <https://www.bodyfence.net/wp-content/uploads/2018/09/BODYFENCE-Garantie-EN.pdf>

DISCLAIMER

- Vehicles are intensely cleaned using Auto Wash / Auto Surface Cleaner & inspected for any paint imperfections & stone chips which are then noted for our reference.
- If there are any major imperfections in paint the customer is notified on how they wish to proceed with the installation.
- There is a chance that recut templates may be slightly misaligned as film is stretched onto each panel. Therefore trimming on vehicle may occur if film is slightly oversized which can happen with stretch (Generally minimal trimming is required and if so only scored minimising any chance of damage to the paint work).
- Upon pick up of vehicle PPF may not seem perfect. Like any wet applied film some application marks, bubbles and or marks can appear. Majority of these issues tend to dissipate after 2-4weeks especially in warmer temperatures.
- We recommend returning the vehicle to Grafico for an inspection after 2-3 weeks depending on client convenience & Grafico schedule.
- Minor imperfections in the film cannot be avoided due to installation environment. Although we take pride in a clean workshop, there is always a chance of minor dust & dirt specks that may appear under the film.
- If there are minor imperfections on the edges of the film, they can easily be rectified when the vehicle returns for inspection.